

28% of U.S. cell phones are video capable, but only 1% "video snack"



Focus on **passion** and the potential increases exponentially





Ethnographic Interviews

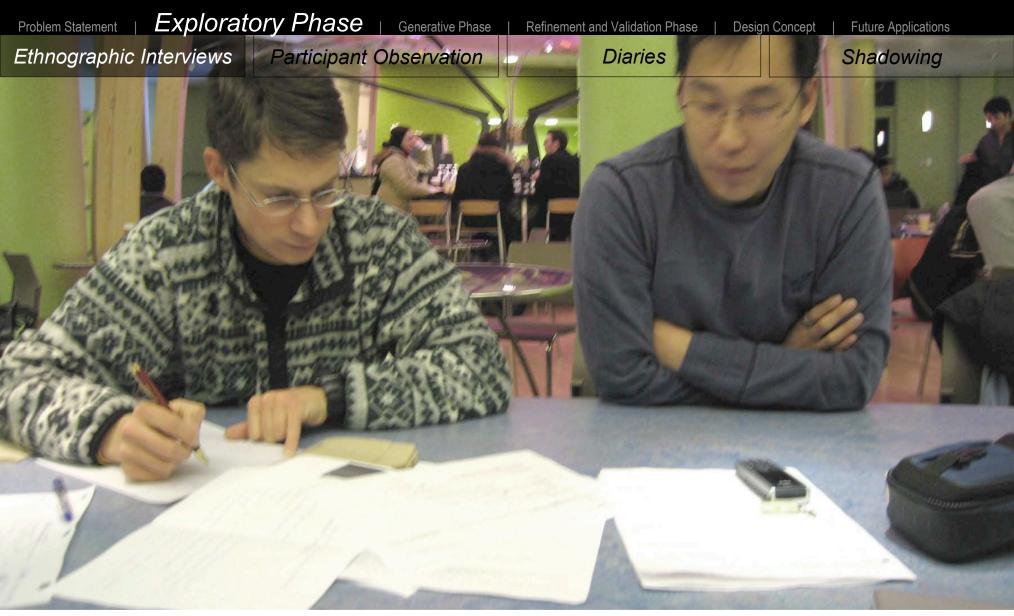
Problem Statement

Participant Observation

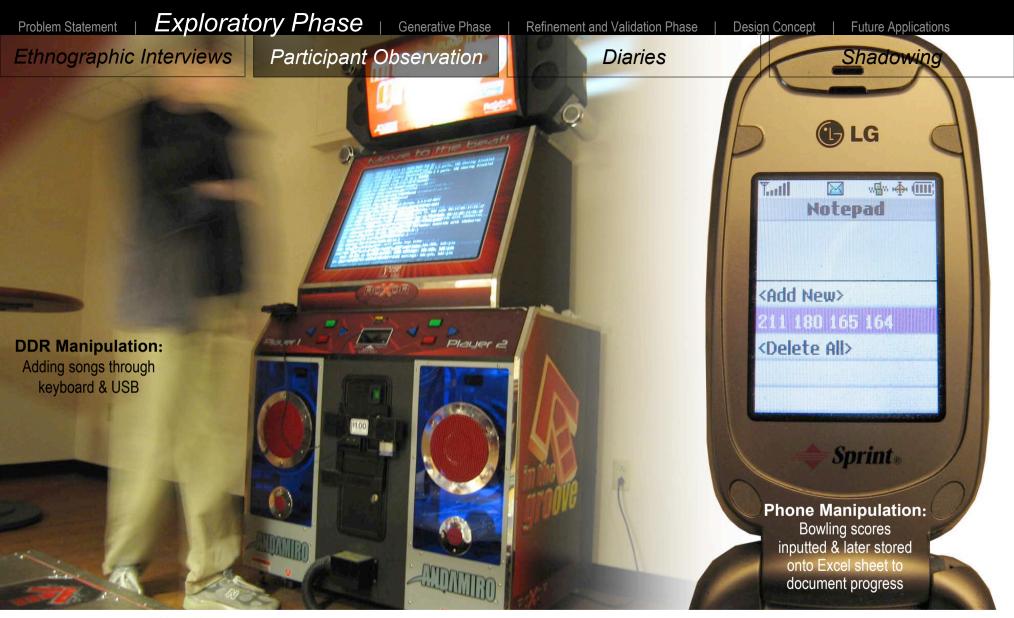
Diaries

Shadowing





*Findings* 1. Even shy people can become active and aggressive when passion is involved.



## **Findings**

- 1. Even shy people can become active and aggressive when passion is involved.
- 2. Documentation for the user (memory) and others (approval) is necessary.
- 3. Personalization is needed to meet the person's passion (skilling and upgrading)

## **Findings**

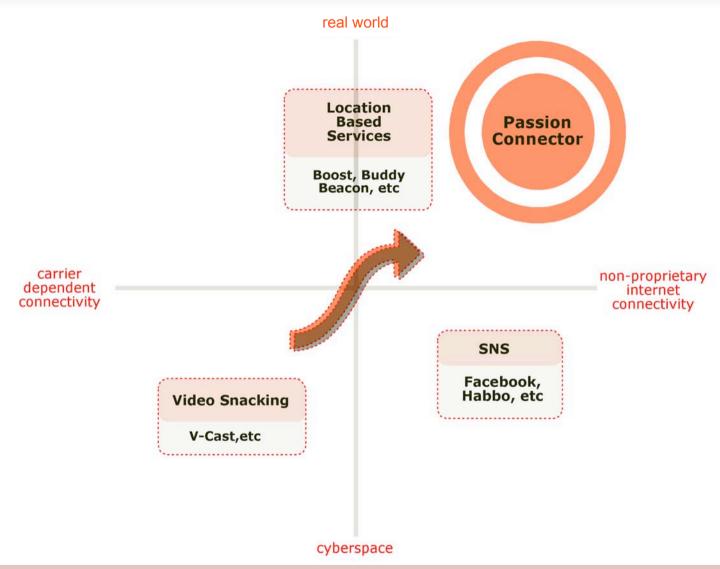
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- 2. Documentation for the user (memory) and others (approval) is necessary.
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- 4. Inherent value must increase.
- 5. Form of usage is evolving.

## Area of Opportunity

Problem Statement

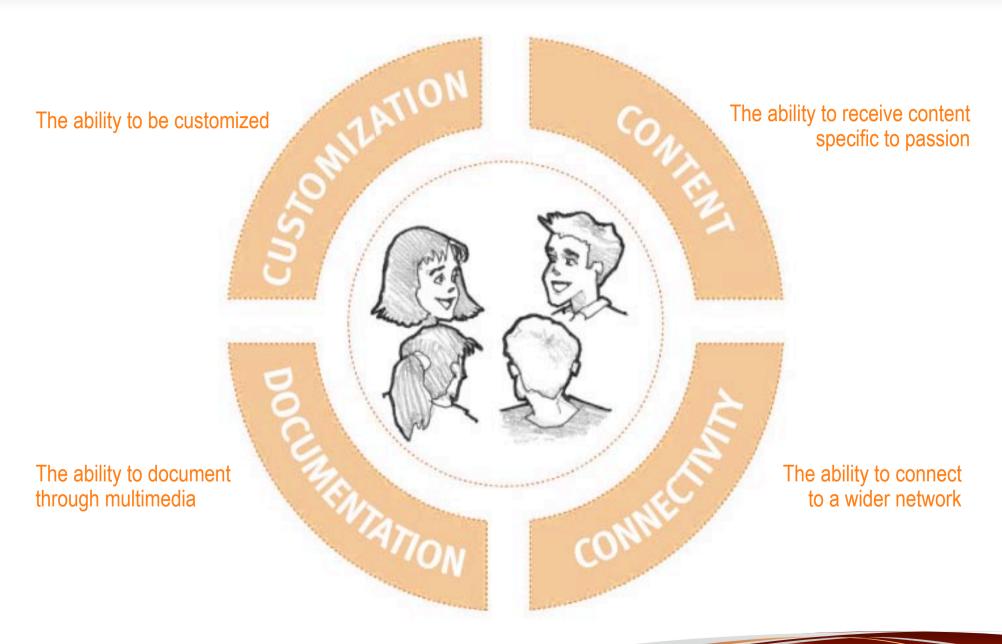


Direction

Cell phone as a mediator between people & passions We want to create a"Tool for Passion."

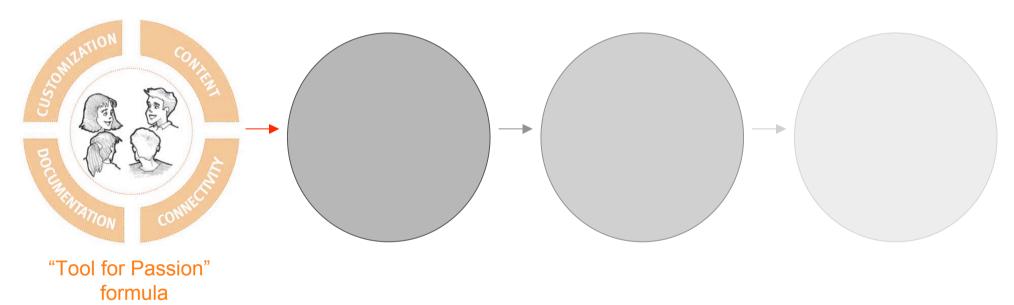
## Tool for 'PASSION'

Problem Statement



## Results

Problem Statement

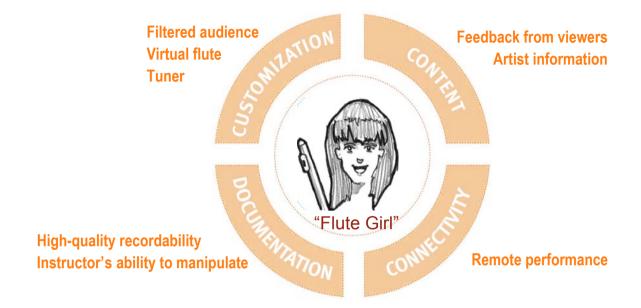




February 21 - March 28

## Persona Mapping

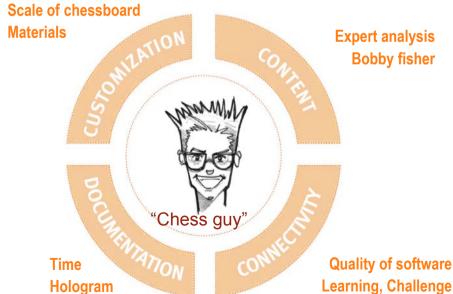
Problem Statement



## Persona Mapping

**Problem Statement** 

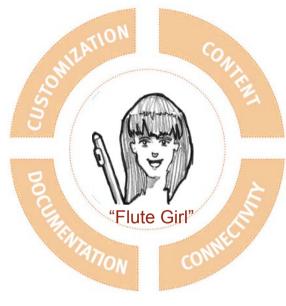


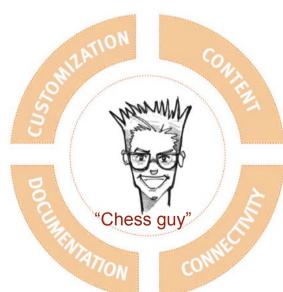


Matthew Forrest, Hee Young Jeong, Maria Kim, Kipum Lee, Beste Nazilli

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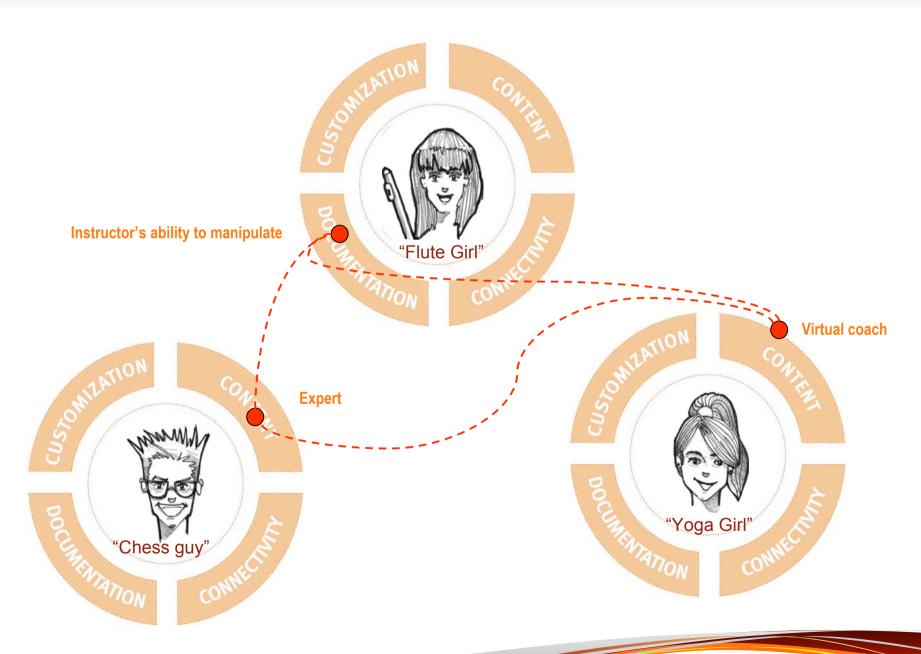
**Problem Statement** 



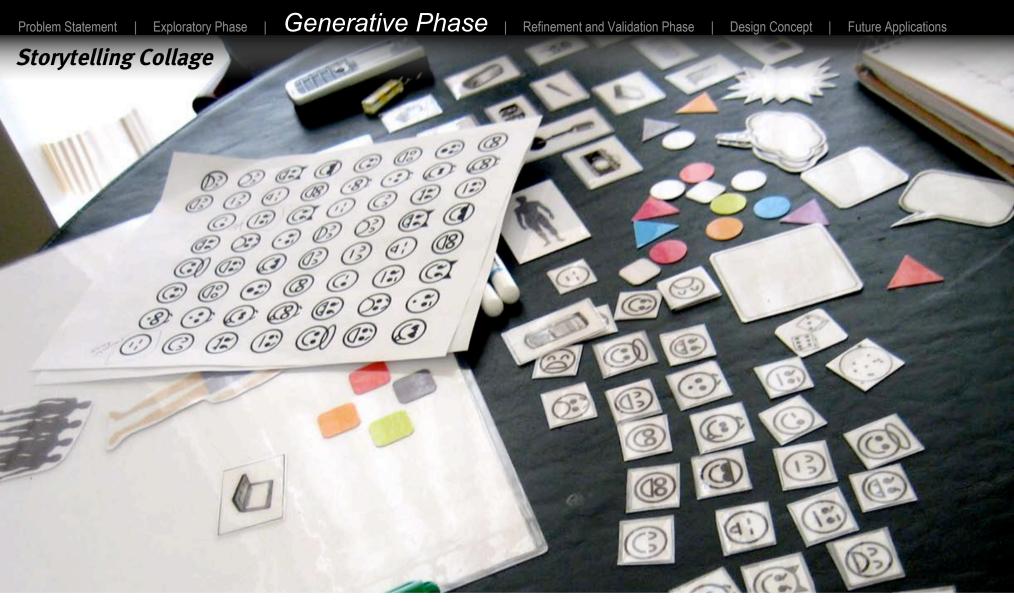


Virtual coach Do's/Don'ts **Workout combination** Mirror/camera "Yoga Girl" **Manipulate view** Connection **Body fat content** with instructor

### **Connections:** generated questions to ask 'real' people

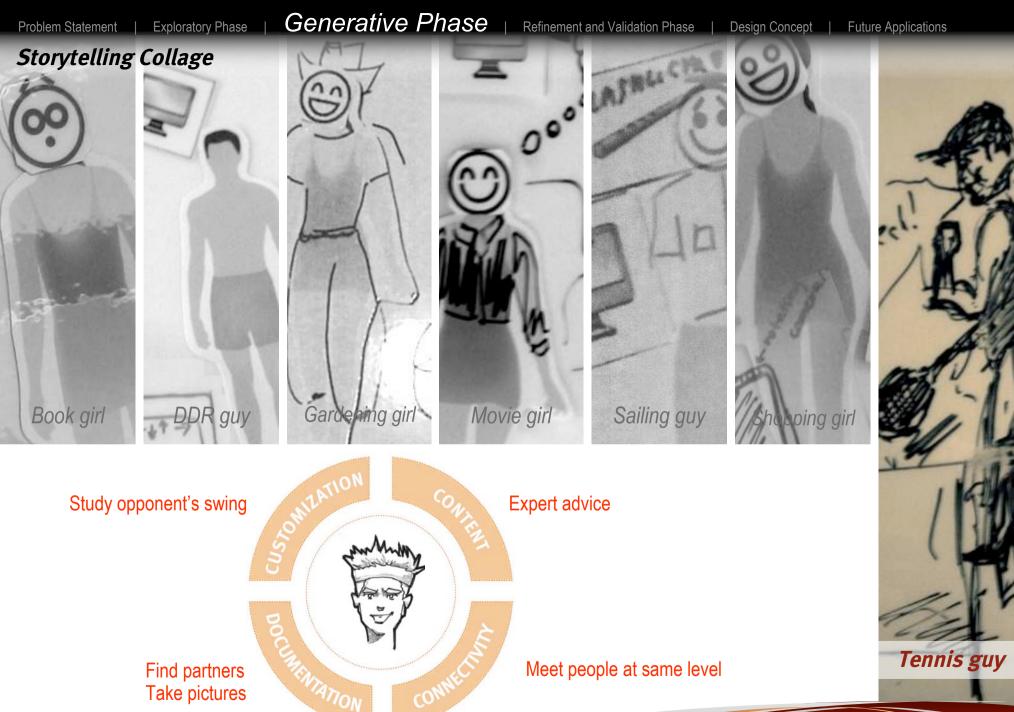


Problem Statement



- What? use of icons and images to facilitate discussion
- Why? to draw out the user's ideas about their passions and cell phones
- How? ask users to follow a scenario and tell a story using the collage tools
  - generated questions from persona mapping

Tennis guy



## Initial Concepts

Concept 1

## Concept 2

### "Skilled Me"

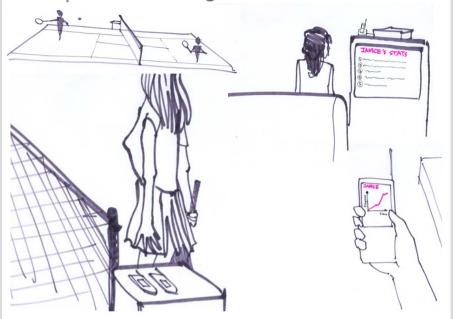
Maintaining a passionate lifestyle by actively participating in music, sports, hobbies that involve skilling.

#### "Vicarious Me"

Maintaining a passionate lifestyle by living vicariously through professional musicians, athletes, and entertainers.

## Initial Concepts

#### Concept 1 - Connecting to the tennis court.

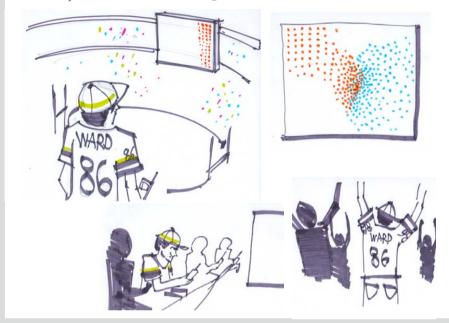


- -using sensors to improve tennis game
- -connect to others through documentation of stats

#### "Skilled Me"

Maintaining a passionate lifestyle by actively participating in music, sports, hobbies that involve skilling.

#### Concept 2 - Connecting to the stadium.

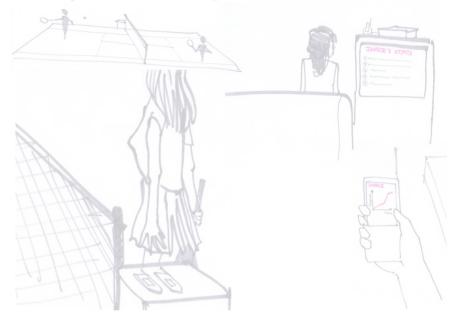


- -using video and motion sensor technology to enhance sporting event experience
- -connect to others inside and outside the stadium

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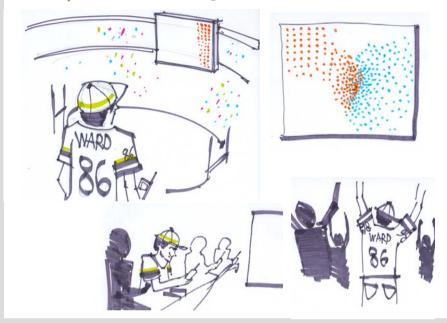
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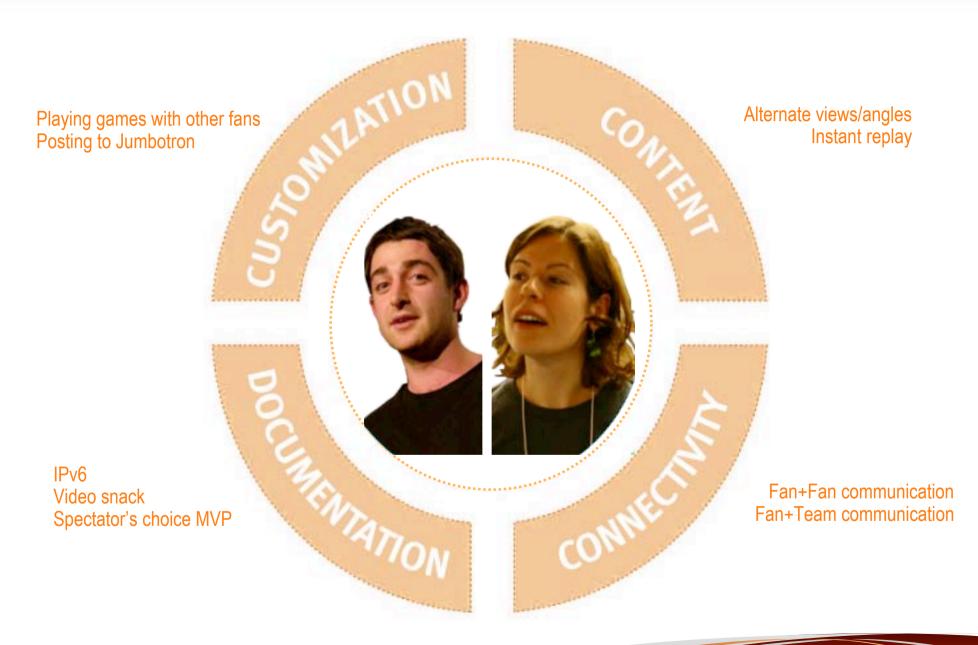


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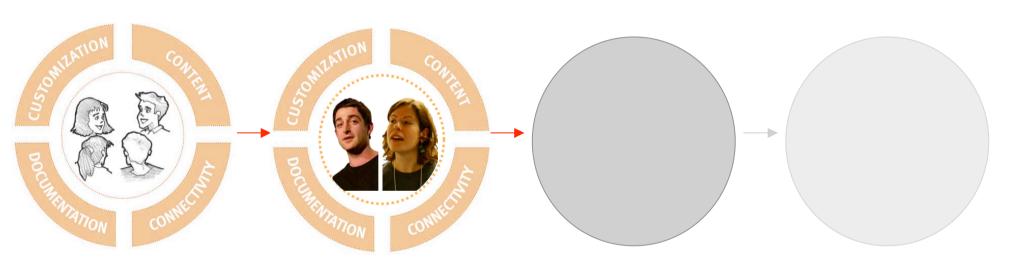
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#### Results



### Results

**Problem Statement** 



"Tool for Passion" formula

April 2 - April 19



#### Pre-game clips

"Realistic"

"If this were an option, I would take it."

"Classic games are cool"

#### Video Remixes

"Definitely need something to get people cheering."

"I want a remix of the clips that were sent."

#### Pre-game live cam

"Not important"

"Not too interested"

#### Replays

"Replay is great, but need to be able to save it."

"I have a friend who loves replays."

Mobile Media Life | group 'passion'



#### Two levels of entertainment

- The baseball game
- The Jumbotron

Entertainment happens between innings.

## Examples of Jumbotron Interaction

- Vote by texting for favorite play
- Clap to vote for favorite song
- Take Me Out to the Ball Game karaoke

## Alex Moser, Director of Creative Services, PNC Park

- Scenario comments: The live video clips are great! That's friggin' cool! It makes people who are not watching the game say, "Oh @#\*! I've gotta watch the game."
- **Stadium technology**: Game is recorded to Daktronics video board to feed the Jumbotron with replays and "melt" re-mixes.

  PNC Park has 4 proprietary video cameras in addition to the FSN network feed.
- MLB restrictions: Can't broadcast slow-motion replays of strike outs, double plays and stolen bases.
- Team sponsorship: 1 million to 1.5 million dollars a year.





Stadium Link connects avid fans with each other both inside and outside the venue. It offers commercial content, personalized documentation and interaction between people of similar passions.



## Features (benefits)

#### Pre event

Problem Statement

## Preview Clips (video snacking)

: Preview clips are sent to subscriber's phone. Contents change according to the event.

#### **During event**

## Angle View (customization)

: The angle view feature allows subscribers to switch between live camera angles.

## Event Clipper (personalized documentation)

: The event is recorded to a cache to which the subscriber can access and "clip" scenes. Scenes can be selected according to the previous 30 seconds, 3 minutes or 5 minutes, and can be used as instant replays, sent as video messages or saved as souvenirs.

## Digital Cheering (connection, interaction)

: Motion tracking technology enables each cell phone to become a game controller, converting the stadium into a "Wii for the masses" (*Chris Bregler, NYU*).

## Video remix (documentation, video snack)

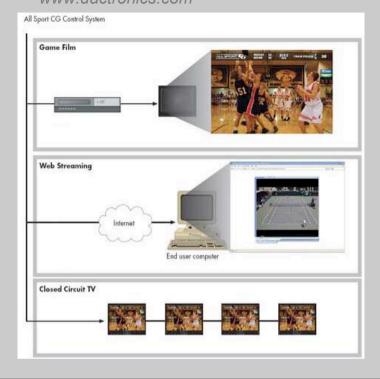
: Utilizing the event cache and an algorithm that identifies the most exciting scenes by crowd noise, a 5 minute remix of the game or event is provided at the end of the event to subscribers.

## **Technologies**

1. Motion Sensor Technology www.gesturetekmobile.com



#### 2. Dactronics Video Board www.dactronics.com



#### 3. Sound Recognition Hitachi, Sony DVRs







#### Similar Service

**Problem Statement** 

#### Other examples of stadium services:

-Anaheim's "Angle Vision"

**Exploratory Phase** 

-Seattle's in-park fantasy baseball

## Why it's Unique

#### **Symbiotic Partnership**

Motorola provides sponsorship — Stadium provides proprietary content via Dactronic video board

- -Stadium Link connects avid fans with each other both inside and outside the stadium.
- -Compared to in stadium services, potential for exposure to advertising increases approximately 40 fold.
- -Utilizes PNC Park's 4 video cameras for proprietary content.

#### **Key Goals**

#### Cost of Stadium Link per game: \$1.99

- -A: Estimated number of potential SL customers per game 33,592.
- -B: Motorola's cost of sponsorship per game \$67,010
- -C: Patent fees per sign up \$2.00



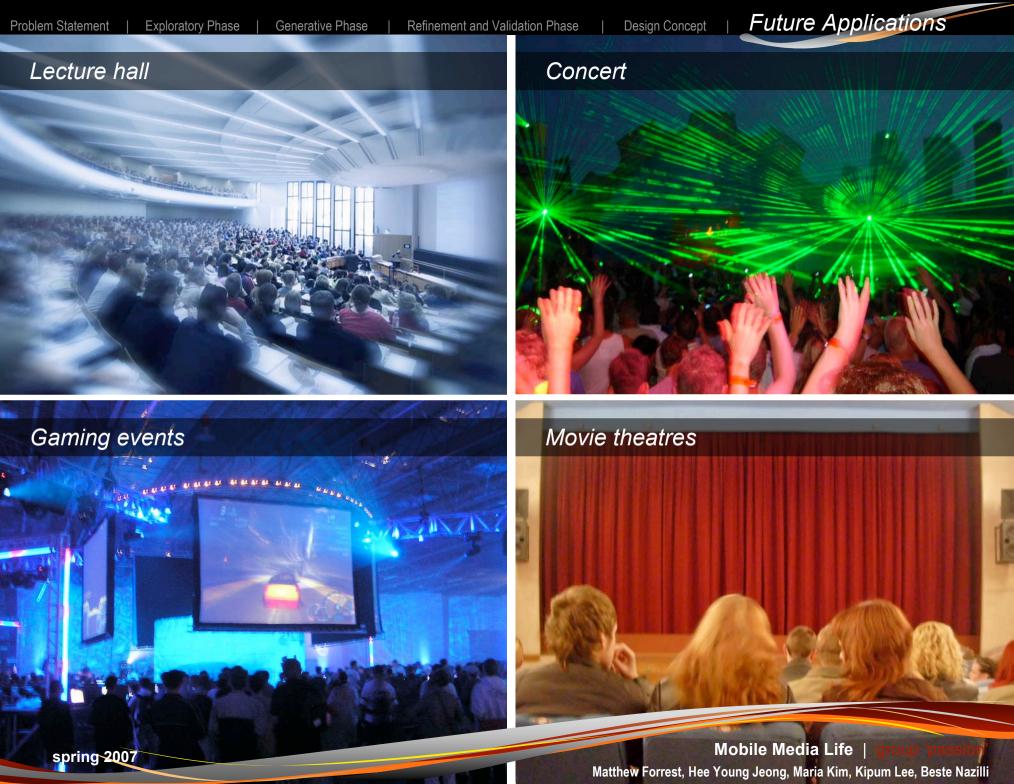
- Anticipated time to positive cash flow: 5 years
- Comparable services: ESPN Bottomline Pro (\$4.99 per month), MLB.com (\$14.99 per month)

**Future Applications** 

Exploratory Phase

**Problem Statement** 





#### Results



## Thank you!



# **Carnegie Mellon University Spring 2007**

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**Instructor Shelley Evenson** 

